

INSURANCE AND TELEMATICS SERVICES FEE

Prices include insurance premiums, services,
and telematics device

INSURANCE CLAIM PROCEDURE

01

Visit MSIG e-CL@IM
or contact us:
1500674 (MSI)



MSIG e-CL@IM

02

Fill in the form and complete the
required documents and submit
it to the MSIG Indonesia
office/workshop partner



03

MSIG Indonesia will
conduct a survey on the
issuance of a Work Order



04

The repair process begins and
will be handed over by the
repair shop after completion

For more information visit:
<https://www.msig.co.id/personal-insurance/flexpro-u-drive-personal>

HEAD OFFICE :

PT Asuransi MSIG Indonesia

Summitas II Building, 15th floor

Jl. Jenderal Sudirman Kav. 61 - 62

Jakarta 12190, Indonesia




Telephone : (021) 2523110 (Hunting)

Fax : (021) 2526761 (General)

(021) 5201269 (Claim Motor)

Email : msig@id.msig-asia.com

URL : www.msig.co.id

 msigid |  msig_id |  @msig_id



The information contained herein is intended to be for informational purposes only and is correct at the time of printing. This brochure is not intended to be construed as an offering of Asuransi MSIG Indonesia. Details about insurance condition and its exclusions are available in the policy wording. Insured is obliged to read and understand the policy wording.

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PT Asuransi MSIG Indonesia is licensed and supervised by Financial Services Authority (OJK)

Worry-free Driving with MSIG FlexPro U-Drive

FOR PERSONAL USAGE



MSIG

Insurance
that sees
the heart
in everything



A Member of **MS&AD** INSURANCE GROUP

MSIG FlexPro U-Drive



Motor vehicle insurance with telematics for personal usage

INSURANCE COVERAGE



Collision, impact, overturning, skidding or falling into



Malicious act



Theft



Fire



Risks 1 - 4 above during ferry crossing



Total loss



Third party liability



Other features, such as:

- Repair at the authorized workshop
- Ambulance fee
- Replacement vehicles or transportation cost benefits



Telematics services

EXTENSION OF INSURANCE COVERAGE



Riot, civil commotion, terrorism, and sabotage



Flood, tempest, windstorm, water damage, and earthquake



Personal accident



Passenger liability

TELEMATICS SERVICES EXPERIENCE



Customers are able to track their vehicle movement



Customers know the driving behavior via driving score

COMPETITIVE ADVANTAGE



Get reward points by having good driving score



More affordable premium price with monthly insurance period

INSURANCE EXCLUSION

- Loss of or damage to caused by additional equipment other than those mentioned in this policy
- Loss of or damage to caused by embezzlement, fraud, hypnotic and the like
- Loss of or damage to caused by malicious acts committed by:
 - Spouses or children of the Insured
 - People giving ordered by the Insured
 - People working for the Insured
 - People with the knowledge of the Insured
 - People living with the Insured
- Loss of or damage to caused by:
 - Towing or pushing other vehicles or objects, participating in contest, giving driving lesson, carnivals or parades, and committing crimes
 - Overload of vehicle capacity
 - Vehicle is technically out of order or not roadworthy
 - Driven by a person who has no valid and proper Driving License (SIM) or under the influence of alcohol, drugs or any some other hazardous substances
 - Nuclear reaction, including but not limited to nuclear radiation
- Loss of or damage to directly or indirectly caused by natural disaster or war
- Loss of or damage to caused by worn out due to wear and tear, inherent vice